


Number: PL.00.32	MANAGEMENT SYSTEM POLICY	
Revision: 03	External Privacy Policy	
Date: 30/10/2025		
Rating: Public		

1. OBJECTIVE

The purpose of this external Privacy Policy is to define the corporate guidelines for the use of the website that is maintained and operated by green4T.

We collect and use some personal data that belongs to those who visit our website to help and offer the best experience with our services and products. In doing so, we act in accordance with Federal Law No. 13,709/2018 (General Law for the Protection of Personal Data – LGPD).

2. SCOPE

This document applies to all Departments and affiliated companies and all external users of the green4T website (customers, suppliers, employee candidates) and covers the NBR ISO/IEC 27.701 standard.

3. TERMS

- a) Authorization: Criteria for granting a set of privileges or permissions to access resources and documents to a properly identified and authenticated user. It is usually represented by access profiles, which differentiate the permission levels of different users in a system or application;
- b) Confidentiality: Guarantee that access to information is obtained only by people authorized by the company;
- c) Data subject: natural person to whom the personal data that is the object of processing refers
- d) User: Employee or holder (customer, suppliers, etc.) who uses the technological resources belonging to the company.


4. RESPONSIBILITIES

4.1. INFORMATION TECHNOLOGY MANAGER

- a) Review and adapt green4T's Technology tools to this Policy in a timely manner, according to new realities;
- b) To provide technological resources for the execution of the activities described herein;
- c) Ensure that external threats cannot affect the security of the Company's information;
- d) Control the access logs to the green4T website;
- e) Implement improvements in internal controls to adapt to law 13.709/18 (General Data Protection Law - LGPD) and the NBR ISO/IEC 27.701 standard.

4.2. DPO

- a) Ensure the appropriate revisions of this policy;
- b) Adapt green4T companies to law 13.709/18 (General Data Protection Law - LGPD), defining the improvements in internal controls to be implemented by the information technology area and other requirements described in the law.

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- c) Guide the other sectors of the company in the adequacy and use of technology tools in order to comply with law 13.709/18 (General Data Protection Law-LGPD) and the NBR ISO/IEC 27.701 standard;
- d) Meet the demands of service holders, when applicable.

4.3. USERS

- a) Ensure the use of the technological resources of the website exclusively for the purposes described herein, and any use for personal purposes is prohibited;
- b) The obligation to, in case of theft or robbery, present the Bulletin

4.4. COMPLIANCE MANAGER

- a) Perform monitoring tests on adherence to the rules established in this policy;

5. GUIDELINES OF THIS POLICY

5.1. TYPES OF INFORMATION WE COLLECT:

GREEN4T SOLUÇÕES TI SA will collect information in three ways:

1. Through the website www.green4t.com;
2. By your use of our services, and;
3. From information you provide to us.

5.2. INFORMATION PROVIDED BY YOU

Visitors have the possibility to register their information in the "Work with us" section, and participate in selection processes. This service is provided by Gupy, and by accessing our career page you agree to the company's Candidate Privacy Policy. Get to know Gupy's position and its contracting software in the face of the new General Data Protection Law.

We collect personally identifiable information – such as name, phone number, email address, company you work for, and job title – by filling out the forms to download our free content. Eventually, the request for some information can be made through green4T's direct contact with users via email or phone. By using our services, you automatically acknowledge and agree to the use of this information for this purpose.

5.3. HOW DO WE USE THIS INFORMATION?

When you visit our website, a 'cookie' is placed on your browser via the Google Analytics software, to identify how many times you return to our address. Information such as IP address, geographic location, referral source, browser type, length of visit, and pages visited is collected. **For more information about our use of cookies, please read our Cookie Policy.**

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5.4. CONTACT HISTORY

At green4T we store information about all contacts already made with our users, such as content downloaded from our pages and interactions via e-mail.

5.5. DATA GENERATED IN THE USE OF OUR SERVICES

If you use any of our services, we will also collect other information. In this case, we will collect contact data such as your name, email and phone number, locational data such as the country, city and state from which access is taking place, professional profile data including job title, name and segment of the company where you work, number of employees of that company, education and years of experience, your marketing preferences and information about your browser.

5.6. FACEBOOK DATA

By using your Facebook account to interact with our services, you automatically acknowledge that we may collect all data that is made available by Facebook to our system, such as information about ads, how many clicks they have received, information about visitors to their websites that are available on this platform, among others.

5.7. INFORMATION COLLECTED VIA FORM


All the data we collect is used to provide our services, and it is worth remembering, we value your privacy very much. Therefore, all data and information about you are treated as confidential, and we will only use it for the purposes described herein and authorized by you, always aiming to improve your user experience. In this way, we will be able to customize the service to suit your tastes and interests. In addition, your data may also be used to create new services, products, and features.

To provide our services, we will cross-reference the data we collect with others we have about the same holder in our databases to carry out targeted marketing actions, which are carried out automatically according to the classification of visitors to our website. By using our services, you declare that you are aware of and give consent to the processing of data for the purposes described herein.

From time to time, we may use data for purposes not set out in this privacy policy, but these will be within your legitimate expectations. Any use of your data for purposes that do not comply with this prerogative will be made with your prior authorization.

In addition to the above, we will use your data for the following purposes:

- Your e-mail is used for the operation of sending the material or information requested by you when filling out the form. It can also be used to send Newsletters. The email will also be used to communicate the launch of new free content or new products from

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green4T and partners. However, the user can cancel the subscription at any time;

- Download data may be disclosed as research and statistics, and no personal information will be openly disclosed unless explicitly authorized;
- Green4T employees may occasionally contact you via email or phone to conduct research or present products and services.
- Send you messages about support or service, such as alerts, notifications, and updates;
- Communicate with you about products, services, promotions, news, updates, events, and other matters that you may be interested in;
- Conduct targeted advertising based on your tastes, interests, and other information collected;
- Customize the service to suit your tastes and interests;
- For any purpose you authorize at the time of data collection;
- Comply with legal obligations.

5.8. SYSTEM RULES FOR MAINTAINING, DEACTIVATING AND DELETING THE DATA PROVIDED


The green4T website has rules for maintaining, deactivating or deleting registered data, ensuring that the information will not remain in our database indefinitely.

green4T has public agencies and private companies as clients, and in some cases its processes are audited and the information needs to be maintained and recorded.

If the data subject wants to request the deletion of the data, he can do so through the form of the Holder's channel, or through the e-mail: dpo@green4t.com.

5.9. HOW DO WE RESPOND TO LEGAL REQUESTS OR PREVENT HARM?

We may access, retain, and share your information in response to your support requests through our service channels or in response to a legal request (such as a search warrant, court order, or subpoena) If we believe in good faith that the law requires us to do so, we may also access, retain, and share information when we believe in good faith that doing so is necessary to: detect, prevent, and address fraud or other illegal activities; protect ourselves, our services, you, and others, including as part of investigations; or prevent imminent death or bodily harm. For example, we may transmit information to third-party partners about the reliability of your account to prevent fraud and abuse on and off our services.

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We may also retain information from deactivated accounts in order to prevent further abuse or violations of our terms.

5.10. HOW WILL I FIND OUT ABOUT POSSIBLE CHANGES TO THE PRIVACY POLICY?

As we are always looking to improve our services, this Privacy Policy may be subject to updates. Therefore, we recommend that you periodically visit this page so that you are aware of the modifications. If material changes are made that lead to a new consent from you, we will post that update and request a new consent from you.

5.11. CHANNELS FOR ANSWERING QUESTIONS AND REQUESTS

We care about transparency and free access to your data. If you think there has been any improper treatment or if you have any questions about your rights as a data subject or how we treat your data, green4T provides the Data Subject Channel to comply with the General Data Protection Law and the claims to which you are entitled. Click here to access the Holder's Channel form and send your message so that our Personal Data Officer can respond to you as soon as possible.

6. REFERENCE DOCUMENTS

PL.00.34 – Informação_green4T Security Policy

PL.00.31 - Privacy Policy Interna_green4T

PL.00.33 – Cookies_green4T Policy

7. RECORDS CONTROL

NA.

8. REVISION HISTORY

Review	Date	Description of the change	Manager Approved	Approved by Certifications
00	30/05/2022	Issuance	Eduardo Marini	Adriana Moyses
01	31/05/2023	Change in the responsibilities of items 4.2 and 4.4. General revision of the document without changes.	LGPD Committee: Claudio (DPO), Alan Baldo, Eduardo Rasi and Thais Almeida	
02	14/10/2024	General revision of the document without changes.	LGPD Committee: Claudio (DPO), Alan Baldo, Eduardo Rasi and Thais Almeida	
03	30/10/2025	General revision of the document without changes.	LGPD Committee: Claudio Pessoa (DPO), Thais Almeida, Priscilla Bragança and Thayna Oliveira	